Progress® | ipswitch®

Getting Started Training

WhatsUp® Gold

Progress® Professional Services provide expertise and knowledge transfer to augment your existing resources and maximize your return on investment.

Course Description

Getting Started training is the quickest way to ramp-up your team and empower them for success using WhatsUp Gold. The course is designed to ensure quick mastery of all the capabilities of WhatsUp Gold to address your environments unique challenges.

This course teaches the best practices of product usage. Attendees come away with a deep understanding of how successful WhatsUp Gold customers use our the tools within their organizations.

It is available in a private live session, on-line, lecture based class taught by an experienced instructor who is available for custom questions during the session. It is also available as an e-learning course delivered in an on-demand format. In the e-learning option, course materials are available 24/7 and with full access to the resources for a year.

Course Topics

Interactive Network Map

- Interpreting the map layout
- Device Roles and status
- Monitor status
- Active scans
- Reading Device Cards
- Device properties details

Actions and Analysis

- Defining actions and policies
- Alerting preferences
- Automated Actions
- Network health analysis
- Customizing dashboards

Discovery

- Preparation for discovery
- IP address or Seed scans?
- Discovering AWS, Azure & Meraki
- Discovering virtual, wireless & storage
- Proper use of credentials
- Determining optimal run times

Monitoring

- Understanding device state
- Monitoring option
- Performance monitoring

Basic Administration

- Groups, users and email settings

CUSTOMER COMMITMENT

Our commitment to your success extends beyond the purchase of a product through a wide range of consulting and training services designed to ensure that you maximize your return on investment in Ipswitch products.

CONSULTING SERVICES

Our Consulting Services allow you to work with our technical experts to ensure timely and efficient deployments and successful implementations.

TRAINING SERVICES

Our training courses allow you to learn from our technical experts to master your use and management of our products. The courses lead to the level of Certified Professional.

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